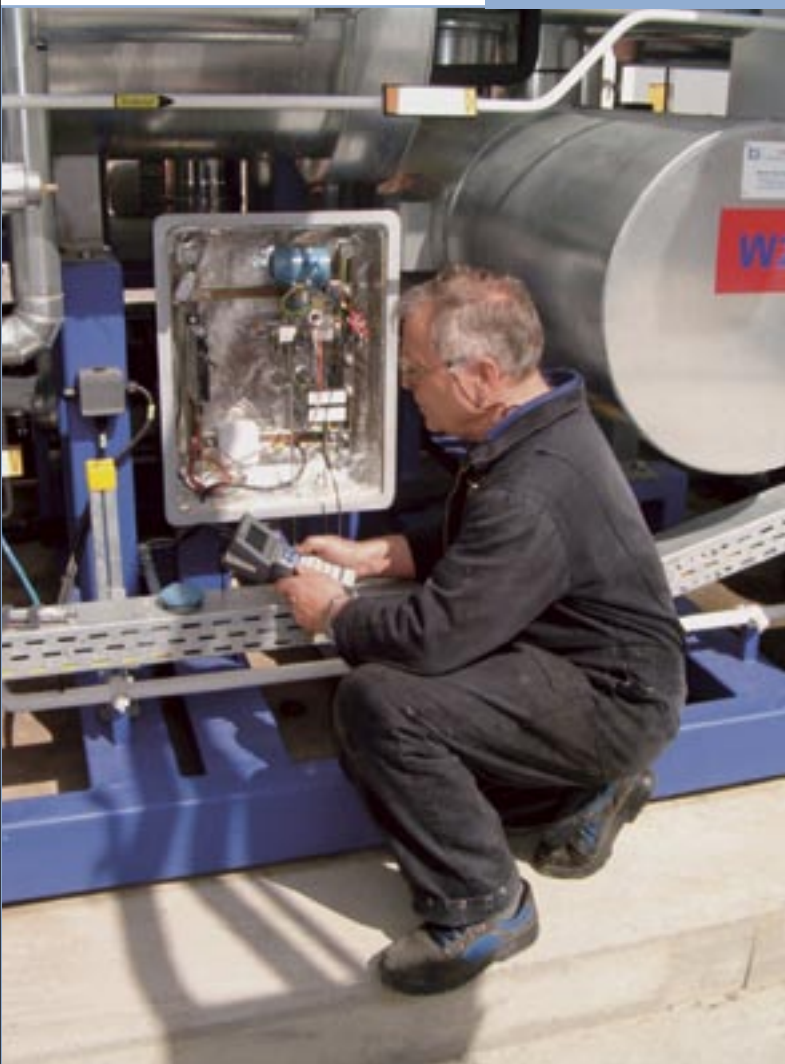




OUR GLOBAL SERVICE CONCEPT



- **Consultancy**
- **Erection**
- **Commissioning**
- **Spare Parts Service**
- **Maintenance/Revision**
- **Remote-Service**
- **Modifications,
Optimizations,
Modernization**

Your contact to our service:

Phone +49 7 11 870 30-150 service@mahler-ags.com
Fax +49 7 11 870 30-300

SERVICE

Global Service

High availability and long lifetime, reliable performance and short outages. These are the current requirements on process plants. With our broad variety of services we can offer our customers active support all over the world.

From the assembly of your plant up to comprehensive after sales support, either in the form of individually drawn up maintenance contracts or simply on call: We find the appropriate solution for your requirements.



Consultancy

Help for self-help, exchange of experience and individual support.

If you have questions on plant operation or need somebody for trouble-shooting, we give you advice either on the phone or in writing. The direct contact with you is very important for us as it is the basis for a permanent cooperation as partners to the benefit of both sides.

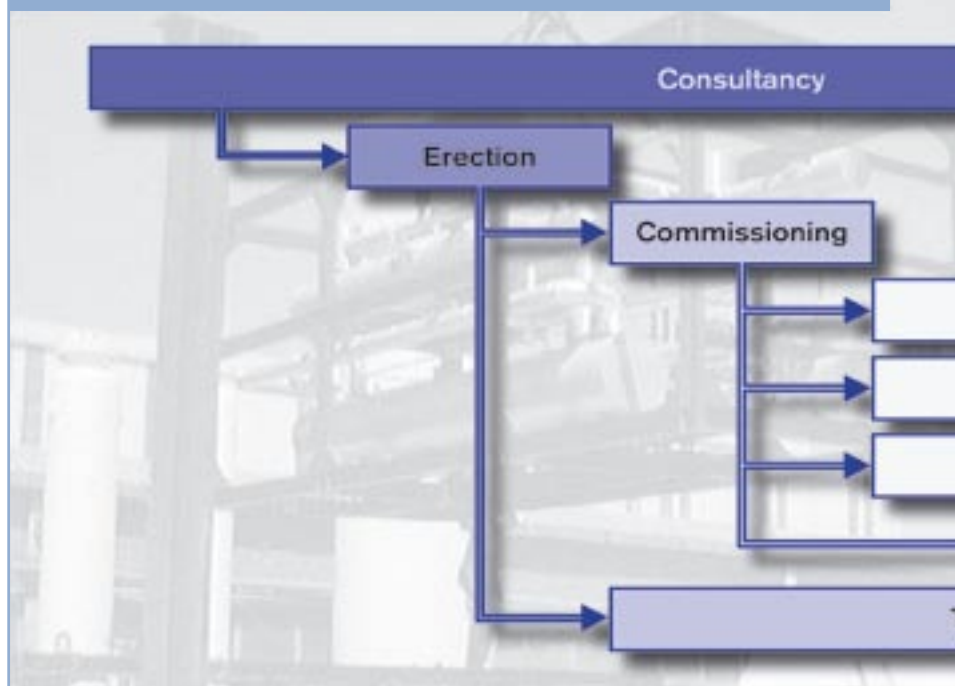
Erection

Detailed planning in advance and qualified instruction on site as the basis for a punctual and professional erection not only for the assembly of new plants but also for modification, retrofits and plant extensions.

Our site managers who know in detail on the one hand the plant assembly and on the other hand the mode of operation of the complete plant and of the individual components, possess a wealth of experience which guarantees a smooth commissioning and a long lifetime of the plant.



Our Service at a Glance

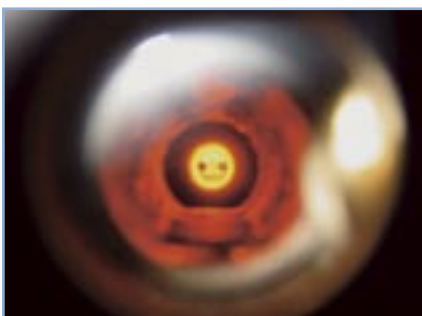




Commissioning

Systematic from final acceptance of erection to approval of proper operation and guaranteed features.

This includes extensive operational tests, professional filling with adsorbents and catalysts, proper start-up, optimal setting of operating parameters and check of all safety functions. At the same time we train your operating personnel on functions and operation of the plant.



Spare Parts Service

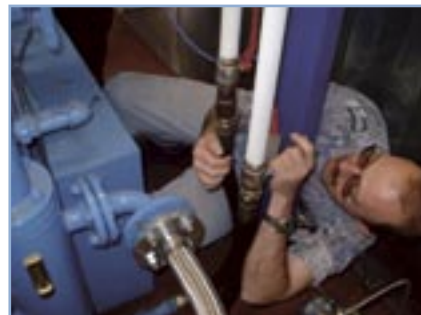
Worldwide, quick and low-priced over the complete lifetime of your plant.

The distinct tagging of all plant components delivered by us enables us to identify clearly the spare parts requested by you. We supply you with products designed for a long life and economic efficiency. For modifications and extensions we look for the most optimal and economic solution for your individual purpose.

Maintenance/Revisions

Regular inspection and maintenance ensures permanent operation, avoids damage and prevents unexpected breakdowns.

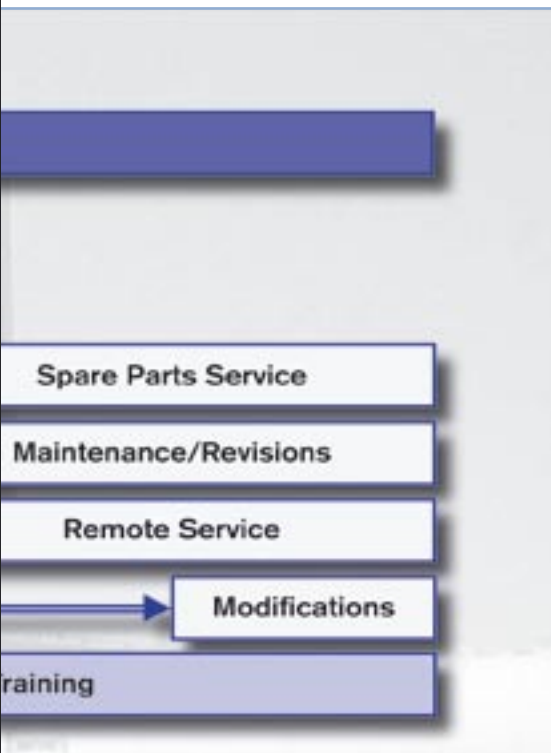
In the course of maintenance/revision works we check all relevant components for function and condition, exchange defect, used and worn parts and afterwards optimally readjust your plant to the given operating conditions. Depending on the plant size and scope of work, our service range comprises also a detailed scheduling of revisions as well as coordination and supervision of contractors. As a matter of course we supply maintenance documentation in form of reports and spare part recommendations, and we coordinate our schedules according to your requirements.



Training

Know-how for your personnel.

Operation, maintenance and repair, electric measuring and control equipment or process engineering – we offer you specific training by our experts. Whether on site working with the plant itself, or on our premises, we concentrate on your questions and problems.





Remote Service

The direct link between your plant and our specialists.

Using the possibilities of remote data transmission between your plant control system and our service center, we are able to assist quickly, whenever required, anywhere in the world, in case of operating problems or plant breakdowns. Adaptations to changed operating conditions or precautionary checks of operating data are possible.

Our individually tailored remote service packages include not only regular checks, but also access to our service hotline and special conditions for jobs or work on site.

Modifications, Optimizations and Modernization

Extensions, performance enhancement, modernization of individual components or of complete sub-systems.

Due to the long lifetime of our plants, the requirements placed on capacity, interface parameters and technical equipment may change considerably. On the basis of our vast experience, we look for economical adaptation possibilities for your special requirements.

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